

## Terms & Conditions

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## Terms and Conditions:

### Guarantee:

- Coober Pedy Opal.com will replace or refund cost of any opal that is not to the customers liking.
- We do make a 20% charge to cover our banking fees and currency exchange costs on refunds.
- We also retain the right to increase this charge should it not cover our out of pocket expenses.
- Postal charges on all returns are the responsibility of the customer, should an exchange of goods be required.
- We need to be informed within fourteen (14) days of invoice date, of your intention to return your purchase.
- Rough opal will not be accepted if it has been processed in any way.

### Payments:

- We only accept PayPal

### Privacy Policy:

- We will not sell, disclose, or in any way pass on your personal details to a third party.

### Shipping:

- We only use Australian Post. All purchases greater than \$300 are shipped free of charge. All purchases less than \$300 are shipped for a flat rate of \$10.00.